



AWARD-WINNING SERVICE, PROVEN CLIENT SATISFACTION

INDUSTRY-LEADING SATISFACTION



In 2017, Staff Management | SMX won Inavero's Best of Staffing® Client Award for receiving superior levels of client satisfaction. Presented in partnership with CareerBuilder, Inavero's Best of Staffing Client winners have proven to be industry leaders in service quality based solely on the ratings given to them by their clients. Award winners make up less than 2 percent of all staffing agencies in the U.S. and Canada.

At Staff Management | SMX, we pride ourselves on building and maintaining strong relationships with our clients and providing them the individualized service they've come to expect. As testament to this, our client satisfaction ratings were 13 times greater than the industry's average. We also received satisfaction scores of nine or 10 out of 10 from 57.1 percent of our clients.

CLIENT-CENTRIC APPROACH

Staff Management | SMX's outsourced workforce management (OWM) solutions enable you to meet fluctuating demands with scalable workforces at your facilities across the U.S. and Canada. With first-hand knowledge of your operation, our dedicated onsite teams deliver ROI through increased productivity and efficiency, reduced overtime and turnover, improved workforce performance and consistent risk mitigation. From increasing visibility of your workforce metrics to ramping up from hundreds to thousands of workers within weeks, we leverage our expertise in high-volume OWM solutions to deliver the results that matter to you.

10 out of 10

Staff Management | SMX is incredibly responsive and agile in filling our staffing needs at all levels and reacting to an environment with a very high level of change!

Materials, Process and Delivery Leader,
Consumer Goods Manufacturer

10 out of 10

The Staff Management | SMX team is willing to adapt to our company's corporate culture which gives us and our customers a truly seamless experience.

Station Manager,
International Airline

10 out of 10

Our program manager and his team are extremely supportive and go the extra mile to provide customer service. It is obvious that my problem becomes our problem and they do everything to come up with solutions to fix it. I couldn't be happier or provide more positive feedback about my interactions with them.

Dairy Foods Corporate Controller,
A Premier Agribusiness and Food Company